

If you need additional support to register, you can call us on Freephone 0800 029 4974 and we will help you to complete it over the phone.

Phone line translation is available if required. British Sign Language (BSL) users can contact us via www.contactsotland-bsl.org. Text phone users can call using the 18001 prefix or SMS users on 07467 447375.

To join, please complete a registration form by 12th May 2017.

Where can I find out more?

You can find out more about social security in Scotland and the Experience Panels at: www.gov.scot/socialsecurity

If you have any questions about the Experience Panels, please contact us by email on SocialSecurityExperience@gov.scot or by telephone on Freephone 0800 029 4974.

This information is also available in alternative formats on request. You can request these by contacting us.

Have Your Say.

Join the Experience Panels and help the Scottish Government shape the new Scottish social security system.



Join the Experience Panels and help us shape the new Scottish social security system.

The Scottish Government will become responsible for some of the benefits currently taken care of by the Department for Work and Pensions (DWP).

We want to work with people who have recent experience of benefits currently paid out by DWP so we can design a new social security system with – and for – the people of Scotland.

By joining, you can share your experiences of benefits to help us to build a new social security system in Scotland that puts people first and makes a lasting difference to the lives of people like you.

We hope that you will take part in this research. Taking part is completely voluntary and you can leave at any time. Whether or not you participate in the Experience Panels it will not affect your benefits.

You can find out more about social security in Scotland at:

www.gov.scot/socialsecurity

What will taking part involve?

The Social Security Experience Panels will start in Summer 2017 and will last for four years. The first thing we will do is to learn more about you and what is important to you about the benefits you receive.

After this, there will be a choice of activities that you can take part in. This might include completing short surveys, or taking part in interviews and workshops. Activities can be carried out face-to-face, on the phone and online. No matter where you live in Scotland,

or who you are, you will have the opportunity to take part.

You do not have to take part in everything. It will be entirely up to you how much time you want to spend. Support will be available to help you take part, if you need it.

We are looking for volunteers, so you will not be paid to take part. However, if you have to travel to take part face-to-face, we will make sure that you are not out of pocket. Expenses will be reimbursed after you take part.

Will my information be kept completely confidential?

Any personal information that you give us will be held according to the Data Protection Act 1998. This means that it will be kept completely confidential and will not be shared with anyone outside of the Scottish Government.

Research reports may be published as a part of this work, however, information will never be in a form that can reveal your identity.

How to get involved.

If you would like to take part, please complete a registration form online at www.gov.scot/socialsecurity.

If you are unable to fill the form out online, you can download a registration form at www.gov.scot/socialsecurity and return it by post.