

Passengers with Reduced Mobility Open Day
'Your guide to flying with a disability' Session
and
Disability Community Consultation Group

3 February 2017

Edinburgh Airport Hilton Doubletree Hotel, EH28 8LL

- Edinburgh Airport, assisted by Queen Elizabeth's Foundation for Disabled People's Tryb4uFly service, invite you to join us for one or both of:
 - A **practical session** to learn how to make your journeys by air as smooth as possible (10am until 3pm).
 - A **consultation group** to allow collaboration between the airport, the disabled community and frequent reduced mobility travellers (3pm until 5pm).
- The day is suitable for **individual travellers, parents of disabled children, and assisting health professionals** who are considering flying.
- With industry experts and the team at Edinburgh Airport we guide you through the whole journey by air, from booking to arrival at your destination to reduce stress and make your journey comfortable.
- A replica aircraft cabin will be available for you to **see and try seating and transfer equipment**.

The 'guide to flying' session will cover:

Booking, insurance, safe carriage of your wheelchair, being fit to fly & medicines, hiring equipment abroad, check in & security, boarding the aircraft, managing challenging behaviours, aircraft seating, airport facilities, hidden disabilities and using the toilet.

Places are limited and booking is essential to secure a place

For more information email: marion.dmoirah@qef.org.uk






or call: **020 8770 1151**

www.tryb4ufly.org.uk

Assisted by the QEF charitable service





10.00am	Welcome and Introductions (Keynote speakers to be announced)	
10.15 – 10.50am	Booking 	<ul style="list-style-type: none"> • Being fit to fly – what does this mean? • Selecting the destination that's right for you • Insurance – what do I need to consider? • Booking your flight and requesting special assistance • Information on charities that can support your journey
Comfort Break		
11.10 – 11.40am	Arrival at the airport 	<ul style="list-style-type: none"> • Requesting assistance on the day • Car parking and making the most of your blue badge • What equipment can you take free of charge? • Using your wheelchair at the airport – a guide • Support for passengers with hidden disabilities
11.50 – 12.30pm	Boarding the aircraft 	<ul style="list-style-type: none"> • How do I actually board the aircraft? • Learn about the safe storage of your wheelchair • What are the transfer options available? • What happens to my wheelchair? • How do I find out how much space there is?
Lunch, kindly provided by Edinburgh Airport		
1.15 – 1.50pm	In the cabin 	<ul style="list-style-type: none"> • Seating support options and availability • Using the toilet, managing continence • Legroom and seating locations • Managing challenging behaviours • Ensuring your wheelchair is available before you land • Planning your onward journey and return trip home.
2.00 – 2.30pm	Looking ahead 	<ul style="list-style-type: none"> • The campaigns and new products that are being explored to support disabled people to fly on commercial aircraft. • The improvements being made within the airport environment to help your assistance journey.
Comfort break and questions, all speakers and representatives will be available until 3pm. Attendees representing disability groups are warmly invited to remain for the next session.		
3.00 – 5.00pm	Disability Community Consultation Group	<ul style="list-style-type: none"> • Presentation from Edinburgh Airport of recent performance and planned changes/improvements in the passenger assistance journey. • Feedback from disability community groups/frequent travellers and collaboration on passenger assistance journey improvements.